

Welcome!

This booklet helps you get started with your new R850 Mobile Hotspot.

For more help in getting up and running with your new device, please contact your service provider.

Visit the website of your service provider for ongoing support and resources. There, you'll find user guides, tutorials, and more to help you get the most out of your device.

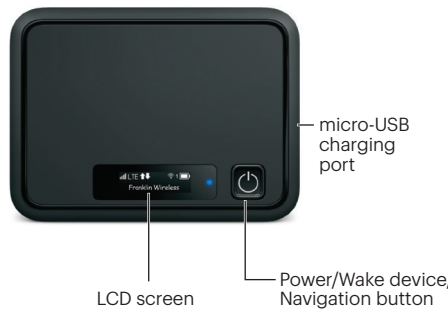
Note: Available applications and services are subject to change at any time.

Get Started

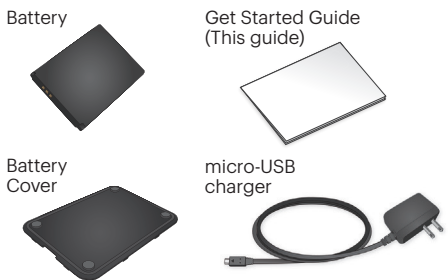


MOBILE HOTSPOT
R850

Your R850 Mobile Hotspot



What's in the Box



Activate Your Hotspot

Activate Your R850 Hotspot

1. Find your Hotspot's MEID or IMEI number on the packaging. You'll need the number to activate your device.
2. Go to the website of your service provider, follow the prompts to enter the MEID or IMEI to start the activation process. Visit the support section of your service provider for specific activation instructions.
Note: You can also call your service provider for activation support.
3. Continue through the activation steps and at the end you will have an option to pay to get your service started.

Set Up Your Hotspot

Insert the Battery

1. Remove the back cover using the thumb catch on the bottom edge of the hotspot.
2. Align the battery's contacts with those inside the battery compartment and gently press down until the battery is seated.
3. Replace the back cover.

Charge the Battery

1. Insert the small end of the USB cable into the micro-USB charging port on the right side of the hotspot.
2. Plug the charging adapter into a standard AC power outlet.

Get Ready

1. Make sure you are in an area covered by your service provider.
2. Make sure the device you are trying to connect to your Hotspot has its Wi-Fi® (wireless network connection) mode turned on.
3. Make sure your Hotspot is set up on your account.

Hotspot LCD Screen

Power Up the Hotspot

To turn your Hotspot on or off, press and hold the **Power Button** on the front of the device for at least two seconds.

Main Screens

Your Hotspot has a series of screens that let you view device information and system alerts. Press the **Power Button** (Navigation Key) to cycle through the following:

- Signal strength/Battery Status
- WiFi Name
- WiFi Password
- Settings
- Admin Password



Connect to Your Hotspot

Connect a Device to Your Hotspot via Wi-Fi

1. Turn on your Hotspot and your Wi-Fi-enabled device.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi-enabled device that you want to connect to your Hotspot.
3. Find your Hotspot's Wi-Fi name and enter your password to connect to the Internet.
Note: Your Wi-Fi name (SSID) and password appear on the Hotspot LCD display.

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all devices. Contact your service provider for more details.

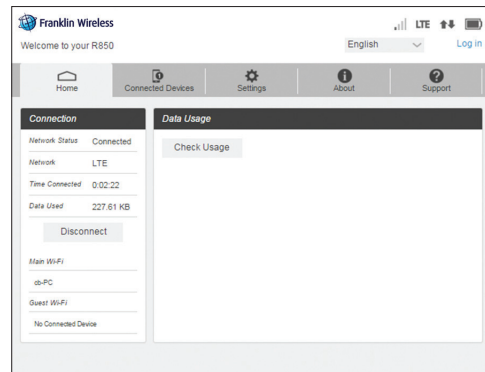
Hotspot Manager

Access, monitor, and customize your device settings using the Hotspot Manager.

Log In to the Hotspot Manager

1. Open a browser on a computer connected to your Hotspot.
2. Navigate to <http://myhotspot> or <http://192.168.128.1>.
3. Click **Log in**.
4. Enter your password and click **Login**. You'll be taken to the Hotspot Manager home page.

Note: The default Admin password for logging in to the Mobile Hotspot Manager is **password**. It is recommended that you change the password as soon as possible.

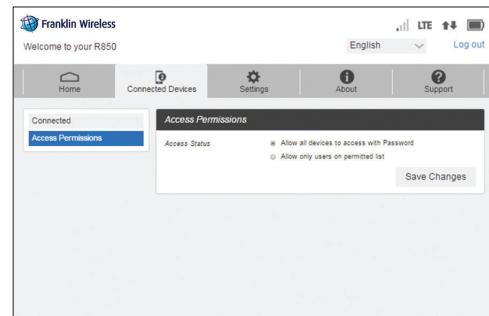


Connected Devices

View devices that are connected to your Hotspot's Main or Guest Wi-Fi networks and configure access permissions.

Set Permissions

1. Log in to the Hotspot Manager.
2. Click the **Connected Devices** tab.
3. Click **Access Permissions** from the left menu to restrict user access.



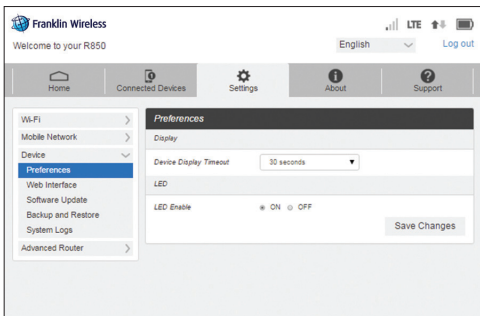
Hotspot Settings

Configure your Hotspot's Wi-Fi, Mobile Network, Device, and Advanced Router settings.

Configure Device Settings

1. Log in to the Hotspot Manager.
2. Click the **Settings** tab.
3. Click **Device** and use the drop down menu to configure the following:

- **Preferences:** Change your Hotspot's display timeout.
- **Web Interface:** Change your password to log in to the Hotspot Manager.
- **Software update:** View and update software for your Hotspot.



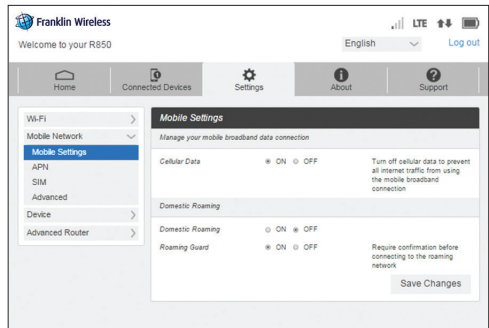
Network Settings

Adjust your Hotspot's Mobile Settings, APN, SIM, and Advanced device settings.

Configure Network Settings

1. Log in to the Hotspot Manager.
2. Click the **Settings** tab.
3. Click **Mobile Network** and use the drop down menu to configure the following:

- **Mobile Settings:** Manage your mobile broadband data connection and roaming settings.
- **APN:** View and edit APN settings.
- **SIM:** Enable a PIN lock for the SIM card.
- **Advanced:** Perform a factory reset, clear account information, and edit your data profile.

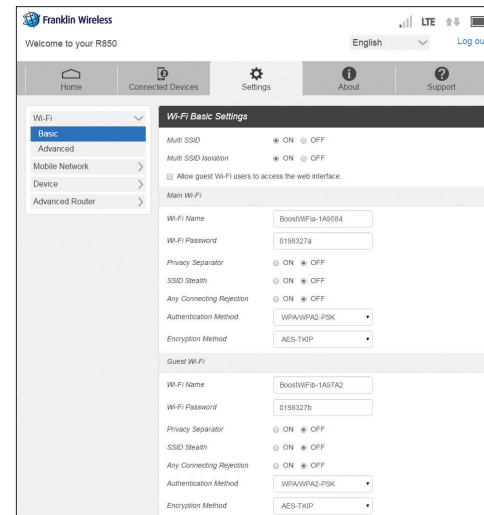


Guest Networks

Create a separate Guest Wi-Fi network that you can share with temporary users.

Set Up a Guest Network

1. Log in to the Hotspot Manager.
2. Click the **Settings** tab.
3. Using the drop down menu, select **Wi-Fi > Basic**.
4. Next to Multi SSID, select **ON**.
5. Under **Guest Wi-Fi**, enter a new Wi-Fi name and password and adjust additional network settings as desired.



Reset Your Hotspot

You may want or need to clear your account information, reset user settings, or reset your device to its factory default settings.

Reset Wi-Fi Settings Only

1. Log in to the Hotspot Manager.
2. Click the **Settings** tab.
3. Using the drop down menu, select **Wi-Fi > Basic**.
4. Under Wi-Fi Settings Reset, click **Reset**.

Restore All User Settings to Factory Defaults

1. Log in to the Hotspot Manager.
2. Click the **Settings** tab.
3. Using the drop down menu, select **Device > Backup and Restore**.
4. Scroll down and click **Restore Factory Defaults**.

Note: If you've forgotten your password to the Hotspot Manager, you'll need to perform an All Settings Reset (see below).

Reset Your Device and Restore All Settings

1. Remove the battery cover.
2. Press and hold the **Reset button** until you see the "Settings Reset Restarting..." message on the LCD screen.

Note: The Hotspot must be powered on when pressing the Reset button.

Help

- **User Guide** – Contact your service provider to access comprehensive User Guide.
- **Updates** – The first time you connect your Mobile Hotspot, from your Web browser go to the device's home page by entering <http://myhotspot>. Click the **Settings** tab. In the drop down menu, select **Device > Software Update**, and follow the onscreen instructions to update your device.
- **Web** – Go to the website of your service provider to access troubleshooting and other resources.

Additional Support

- Log in to the Hotspot Manager and click the **Support** tab from the home page.

It's All Connected

Your guides and packaging are 100% recyclable, printed with vegetable inks, and are made with a minimum of 85% recycled paper.

